



Board & Train Care Agreement

For the purposes of this document, the terms Client, Owner, Pet Owner, and Customer are synonymous with the person contracting services for one or more animals with Before~N~After Training (aka. BNA)

This agreement is valid starting on the date below whenever BNA takes care of pet(s).

- ✓ The terms of this document apply to all the pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed, at any and all locations the owner designates for service.
- ✓ BNA agrees to provide services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of the services as an express condition thereof, the client expressly waives and relinquishes any and all claims against the company and its employees, except those arising from negligence.
- ✓ Pet Owner must have legal rights to place the animals in the care of Pet Sitters, Kennels, and Veterinary Clinics. We cannot service a home with “Visiting” pets or animals that do not belong to the resident of the service site without separate sets of agreement forms, accepted and signed by each rightful owner(s).
- ✓ Pet Owner is responsible for pet-proofing house and yard, and the security fences/gates/latches. BNA will not be responsible for the safety of any pets and will not be liable for the injury, disappearance, death, or fitness of any pet with unsupervised access to the outdoors.
- ✓ Pet Owner is responsible for supplying the necessary, safe equipment/supplies needed for care of their pet(s), including but not limited to a sturdy, well-fit harness (halter, collar, etc...) for walks or in case of emergencies, firmly affixed vaccination tags, a lead rope or leash, pooper-scoopers, litter boxes, food, cleaning supplies, medicines & pet food. Pet Owner authorizes any purchases necessary for the satisfactory performance of duties. Pet Owner agrees to be responsible for the payment of such items, as well as service fees for obtaining items, and will reimburse BNA within 7 days for all purchases made.
- ✓ Reservations are made to plan availability to clients. Therefore, clients returning home early will be required to pay for the reserved amount of time scheduled.
- ✓ Deposit in full is due at time of reservation. Reservations are not held until payment in full is received or special arrangements are agreed upon by both parties.
- ✓ There will be a \$45 service charge for returned checks.
- ✓ Unpaid service may be cancelled without notice, including prior to or during the service period.
- ✓ Cancellation Charge Schedule – we have a no refund policy.
 - 0 - 24 hours prior to any service: Payment is charged in full.
 - 25hrs prior to service or more: Account is credited.
- ✓ BNA accepts no responsibility for security of the premises or loss if other individuals have access to a client’s home, or if the home is not properly secured.





- ✓ BNA is not liable for any loss or damage in the event a burglary or other crime that should occur while under this contract. Pet Owner agrees to secure home prior to leaving the premises. BNA will re-secure the home to the best of its ability at the end of each visit. While keys are in possession, they will be either on the physical person, or be properly stored and marked in an undisclosed location and manner.
- ✓ BNA is authorized to seek any emergency veterinarian assistance needed during visits, at the cost of the client, from any veterinarian as chosen. However, the company is not responsible for the health/well-being of the animal.
- ✓ Pet Owner will be responsible for all medical expenses and damages resulting from an injury to a BNA affiliate or other persons, by the Pet. Customer agrees to indemnify, hold harmless, and defend BNA, in the event of a claim by any person injured by the Pet.
- ✓ Future Services: I authorize this contract to be valid approval for services so as to permit BNA to accept all future telephone or email reservations and enter my home without additional signed contracts or written authorizations.
- ✓ BNA reserves the right to terminate this contract at any time if the Pet Sitter, in his/her sole discretion determines that Owner's pet poses a danger to the health or safety of itself, other pets, other people, or BNA affiliates. If concerns prohibit BNA from caring for the pet, the Owner authorizes the pet to be placed in a kennel (or previously arranged locale), with all charges (including but not limited to transportation, kenneling, tranquilizing, treating, accessing, and liability) to be the responsibility of the Owner.

- ✓ **Client agrees to notify BNA of any concerns within 24 hours of return.**
- ✓ I give permission to BNA to approve treatment for my pet.
- ✓ I will assume full responsibility for payment for veterinary services rendered.
- ✓ If the veterinary office named is not available, I authorize BNA to take my pet/s to another veterinary office for treatment. I understand that BNA cannot be held responsible for the results of the veterinary treatment or the loss of my pet.

I confirm that I have read and understand the contents of this agreement and a copy has been given to me.

CLIENT SIGNATURE: _____ **DATE:** _____





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- ✓ Reservations are made to plan availability to clients. Therefore, clients returning home early will be required to pay for the reserved amount of time scheduled.
- ✓ Deposit in full is due at time of reservation. Reservations are not held until payment in full is received or special arrangements are agreed upon by both parties.
- ✓ There will be a \$25 service charge for returned checks.
- ✓ Unpaid service may be cancelled without notice, including prior to or during the service period.
- ✓ Cancellation Charge Schedule – we have a no refund policy.
 - 0 - 24 hours prior to any service: Payment is charged in full.
 - 25hrs prior to service or more: Account is credited.





- ✓ BNA accepts no responsibility for security of the premises or loss if other individuals have access to a client's home, or if the home is not properly secured.
- ✓ BNA is not liable for any loss or damage in the event a burglary or other crime that should occur while under this contract. Pet Owner agrees to secure home prior to leaving the premises. BNA will re-secure the home to the best of its ability at the end of each visit. While keys are in possession, they will be either on the physical person, or be properly stored and marked in an undisclosed location and manner.
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~PET PARENT COPY~





VETERINARY RELEASE FORM

VETERINARIAN AUTHORIZATION

Vet: _____

Client: _____

Address: _____

Cell phone: _____ Home: _____ Work: _____

Pets Name/Names: _____

During various absences, Before~N~After Dog Training will be caring for my animal(s). BNA and affiliates have my permission to transport my animal(s) to and from your office or provide "on site" treatment from your office as is deemed necessary. I authorize you to treat my animal(s) in severe emergency and contact me for directive at the number provided above when impending issues are questionable. I will be fully responsible for **all fees and charges** and will pay for all charges incurred. I further authorize you to give out any information about my animal(s) to Before~N~After Training.

Client Initials _____

- Urgent Veterinary Treatment Authorization

Please retain this form in my file in your office to be used to authorize **urgent or emergency** veterinary treatment in the event that my pet(s) require treatment during my absence and neither the pet services or veterinary staff are able to contact me at the time.

I authorize you to treat my animal(s) and I will be fully responsible for all fees and charges and will pay for all charges that are incurred on my behalf.

Client Signature: _____

Date: _____





CONTACT INFORMATION:

446 S. 76th Way Mesa, AZ 85208

Phone: 860-304-1447

Email: bnadogs@gmail.com

Website: www.bnadog.com

Facebook: www.facebook.com/bnadog

Meet up: www.meetup.com/TRAILS-N-TAILS

SERVICES:

**Behavior Modification – Positive Reinforcement Dog Trainer
Raising a New Puppy; bringing home a rescue dog; litter temperament testing; Canine Good Citizen, Pet Therapy, Animal Assisted Therapy, Training an ESA Dog, Service Animal Assistance.
Board & Train/Daycare - Bonded and Insured**

**Workshops & Seminars – Bite Prevention – Certified Doggone Safe Presenter
Training for successful Dog Park Play
Dog handling & Body Language
Fear and Aggression**

